

Inspecting for better lives

Annual Service Review

Name of Service:	Prime Care Community Services	H59 S53360
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We do an annual service review when there has been no major inspection of the service (we call this a key inspection) in the last 12 months. It does not involve a visit to the service but is a summary of new information given to us, or collected by us, since the last key inspection or annual service review.

Has this annual service review changed our opinion of the service?	NO
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You should **read the last key inspection report for this service** to get a full picture of how well outcomes for the people using the service are being met.

The date by which we will do a key inspection:	25/05/2010
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Name of inspector:	Date of this annual service review:
Debbie Calveley	12/05/08

Information about the service

Address of service:	Unit 5 Talland Parade, High Street, Seaford, BN25 1PJ
Telephone number:	01323 491975
Fax number:	01323 873245
Email address:	steve@primecare.uk.com
Provider web address:	

Name of registered provider(s):	Prime Care Community Services Ltd
Name of registered manager (if applicable):	Vacant
Categories of registration:	DCA
Conditions of registration:	
Have there been any changes in the ownership, management or the service's registration details in the last 12 months?	No
If yes, what have they been:	

Date of last key inspection:	25 / 05 / 2007
Date of last annual service review (if applicable):	/ /

Brief description of the service:
<p>The agency office is based in the centre of Seaford, in a building shared by other businesses. They are located on the first floor via stairs and are not suitable for physically disabled service users to visit. The service covers the surrounding towns and villages including Eastbourne and Brighton. The offices have extended and now offer a well-equipped training room and a separate office and meeting room for the manager. The office staff also have their own office as do the senior carers. The offices are well decorated with all the necessary equipment for the efficient running of a busy agency. Staff visit the offices for training and supervision. The office is manned five days a week from 0830 - 1700 hours. There is a twenty-four hour phone service provided seven days a week.</p> <p>The agency have extended their services in to Brighton and Hove City and due to this have a training office in Brighton so staff can meet more easily for supervision and training sessions.</p> <p>It is registered to provide a range of care services to both private and social services clients who are aged over 18 years.</p>

